

Southwest Gas Case Study

Southwest Gas is a publicly owned natural gas supplier based in Las Vegas. Southwest provides service to residential and commercial customers across Arizona, Nevada, and California. The Phoenix AZ **dispatch center** was the first of several Southwest projects for Bramic followed by Tucson AZ, Las Vegas NV, and Carson City NV.

Client

Southwest Gas

Industry

Oil and Gas

Environment

Dispatch Center

The Challenge

Southwest wanted a custom designed console solution for their Phoenix dispatch center and approached Bramic to create that vision. Phoenix is the company's flagship control center and frequent tours are given of the facility.

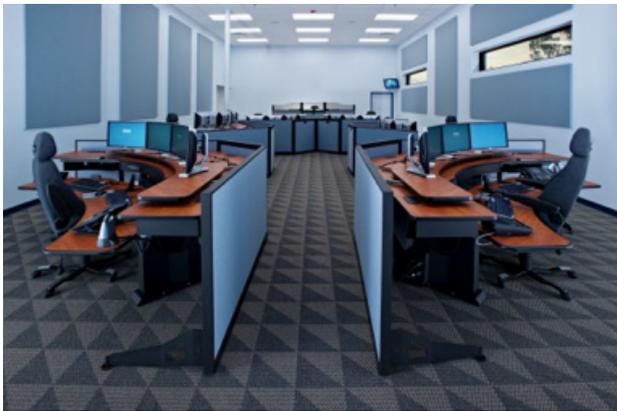
Existing consoles were dated and no longer suited the image Southwest wished to portray nor were they compliant with current ergonomic or accessibility legislation.

The Solution

The Bramic project team worked hand in hand with Southwest Gas representatives to develop a complete understanding of the local environment, equipment, and project requirements necessary to plan and deliver a successful conversion.

Bramic led the client project team through a series of online workshops to define console function and configuration. The results of the workshops were detailed room layouts and console configurations illustrating equipment housing, position on the console, and wiring configurations. The clients were intimately involved in the design process ensuring no detail was overlooked.

Frequent online meetings using advanced meeting and design tools allowed the client team to visualize the room and consoles in real time as they were developed, providing ample time to identify and correct any obstacles well before production began.



The Result

Southwest's requirements were well suited to Bramic's talent and product. Careful analysis of the requirements and close collaboration with the client resulted in a fresh look for the center and several innovations for Bramic, many of which are still in use today.

The new consoles were delivered and installed according to schedule and the customer was thrilled. Southwest continues to be a valued client of Bramic after seven installations.