

Harford County, MD

Case Study

The Harford County 9-1-1 center was crowded in its existing space and the county needed a facility to house a full training facility, and a new **Emergency Operations Center (EOC)**. A new building was commissioned to house all three and Bramic was selected as the successful bidder to provide furniture and fixtures for the space. New furniture and consoles were required throughout to accommodate new equipment and to meet current and future ergonomic design standards.

Client

Harford County, MD

Industry

Public Safety

Environment

EOC, Training Facility and
911 Center

The Challenge

Different locations within the building required a variety of console and furniture/fixture designs to meet the needs of various users. The Emergency Communication Center for example, requires custom consoles for call takers, fire and law enforcement dispatchers, and supervisors to accommodate various configurations of equipment and workflow.

The training room required furniture for various purposes including temporary tables, training consoles, and an instructor workspace, and the EOC requires custom tables to permanently house equipment required upon EOC activation.

The EOC is a multipurpose room; functioning as a boardroom during normal operation and as center of operations during emergency situations.

The Solution

The Bramic design team worked closely with the Harford County team to gather requirements and fully understand the needs for the new center. Both teams met regularly to discuss the requirements and design progress. The use of online meeting and advanced design tools allowed both groups to meet face to face to review room and fixture designs as they were developed.



The virtual collaboration process identified several areas for design improvement early in the process leaving plenty of time to adjust prior to production.

The Harford team was able to view each room completely outfitted well before installation began, instilling confidence the finished product would create the exact look the customer envisioned.

The Result

Bramic's project management team worked side by side with the Harford team coaching them through every decision along the way. Together the teams created a professional future ready center capable of handling any work flow or situation. The Harford team was thrilled with the results and received numerous compliments during the official opening ceremony in November 2014.